

Quality Policy & Objectives

Inland Star Distribution Centers, Inc. is an ESOP company (Employee Stock Ownership Plan) providing outsourced warehousing and distribution services. Our Quality Policy & Objectives prioritize integrity, documented business management systems, a Do It Right philosophy, customer focus, and commitment to exceeding stakeholder expectations.

Integrity, trust and transparency are fundamental to servicing customers, associates, and stakeholders. We comply with applicable laws & regulations and enforce conformance to internal policies, procedures, and requirements.

Service solutions are made consistently awesome by disciplined adherence to documented business management systems and procedures.

Do It Right, our company commitment and company tag line, is defined by the Inland Star Business Excellence Standard “BESt,” which requires scheduled internal audits of our company processes, including safety, service, and training infrastructures, to strengthen our value propositions and ensure consistently high-quality performance.

Customer focus is cultural. We first quantify service requirements, enabling us to exceed internal and external customer expectations. We serve our stakeholders through their eyes, pursue continual improvement, and prioritize delivery of awesome results.